



Big Cat Boat Charters

Private sailing experiences aboard RaRa

VERSION 1.2 | 7 OCTOBER 2026

Website Terms

Version 1.2. Effective 7 October 2026.

1. Who operates this website

This website is operated by Big Cat Boat Charters Ltd, registered in England and Wales with company number 15708251. Our registered office is 50 Hampton Lane, Blackfield, Southampton, SO45 1WN. Contact bookings@bigcatboatcharters.com or Dale on 07398 947719.

These terms explain permitted use of the website. Bookings for RaRa private day experiences are governed by the Charter Booking Terms and the written booking confirmation. Our Privacy and Cookie Policies explain personal information and storage/access technologies.

2. Information and bookings

We aim to provide clear, accurate information and correct material errors promptly. Images and suggested routes illustrate the experience; actual routes, weather and wildlife depend on conditions. This does not remove the commitments in your booking or your consumer rights.

Prices, availability and inclusions are shown for the relevant experience and confirmed during the booking process. If we discover an error before accepting a booking, we will explain it and let you decide whether to proceed on the corrected basis. We will not unilaterally replace the price of a confirmed contract.

An enquiry alone does not secure a date. The Charter Booking Terms explain confirmation, deposit, balance payment, changes and cancellation. Please read them before paying.

Using the website

3. Permitted use and copyright

You may browse the website, share links, and download or print information for personal use in planning or retaining your booking. You may keep copies of the terms, policies and confirmation supplied to you.

Unless otherwise stated, website content is owned by us or used with permission. Do not commercially reproduce, republish or adapt it without permission. This restriction does not prevent uses permitted by law.

Do not misuse the site, introduce malicious software, attempt unauthorised access, interfere with its operation or submit unlawful or misleading material. We may take proportionate steps to protect the website and its users.

4. Availability and external services

We use reasonable efforts to keep the site available, but interruptions may occur for maintenance or reasons outside our control. If you have difficulty completing a booking, contact us rather than assuming that payment or confirmation succeeded.

Links and embedded services may be operated by third parties. Their own terms and privacy arrangements apply to their services. We remain responsible for obligations that the law places on us; an external link does not remove those obligations.

Raptor fishing enquiries and bookings are made directly with its operator. The operator's terms govern those bookings. The PredictWind link provides voyage information and is not the RaRa booking service.

5. Privacy and security

Please see our Privacy and Cookie Policies for information about personal data and site technologies. Do not submit unnecessary sensitive information or full payment-card details by email.

Take reasonable care when accessing links or sending information. We will never ask you to disclose online banking passwords to arrange a charter.

Rights, changes and contact

6. Liability and your rights

Nothing in these terms excludes or limits liability for death or personal injury caused by negligence, fraud or fraudulent misrepresentation, or any liability that cannot lawfully be excluded or limited.

We are responsible for foreseeable loss caused by our breach of these terms or failure to use reasonable care and skill where the law requires it. A loss is foreseeable if it was obvious it could happen or was reasonably contemplated when the relevant agreement was made.

This website is intended primarily for private consumer use. These terms do not make us liable for business losses arising from personal consumer use. Any commercial charter arrangements must be separately agreed.

Nothing in these website terms reduces statutory consumer rights or overrides the binding description and commitments of a confirmed booking.

7. Updates

We may revise website information and these terms prospectively. The version supplied or accepted for an existing booking remains applicable unless we agree a change with you or the law requires one. Publishing a new policy does not by itself rewrite an existing booking contract.

Material policy updates should carry a date and version so you can retain the information relevant to your booking.

8. Governing law and concerns

English law applies, without removing mandatory consumer protections under applicable law. You may bring proceedings in any court available to you under applicable law; these terms do not impose an exclusive court restriction that deprives consumers of that right.

For website errors, accessibility difficulties, booking questions or complaints, email bookings@bigcatboatcharters.com. Please include the relevant page or booking reference so we can investigate.