



Big Cat Boat Charters – Charter Terms and Conditions

Company Details

Big Cat Boat Charters Ltd

Registered Company No: 15708251

Registered Office: 50 Hampton Lane, Blackfield, Southampton, SO45 1WN

1. Definitions

For the purposes of these Terms and Conditions:

- “Company” means Big Cat Boat Charters Ltd.
- “Client” means the person making the booking and entering into this contract with the Company.
- “Guests” means all persons attending the charter at the invitation of the Client.
- “Vessel” means the yacht RaRa operated by the Company.
- “Crew” means the skipper and host employed by the Company.
- “Charter” means the services supplied by the Company on the agreed date and time.

By making a booking, the Client confirms that they have authority to accept these Terms on behalf of all Guests.

2. Booking & Contract Formation

2.1 A booking is confirmed once the Company has received written confirmation via its website or email and the required deposit has been paid.

2.2 Until the deposit is received, the Company reserves the right to offer the requested date and time to other parties.



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3. Pricing & Payment

3.1 All prices are inclusive of VAT unless stated otherwise.

3.2 A 30% deposit of the total charter price is required at the time of booking to secure the Charter.

3.3 The remaining balance is payable prior to departure, either in advance or on the day of the Charter. Full payment must be received before the Vessel leaves the berth.

3.4 Any additional charges or extras agreed during the Charter are payable on the day by card, bank transfer, or other approved payment method.

4. Cancellation by the Client

4.1 The deposit is non-refundable except where the Charter is cancelled by the Company.

4.2 If the Client cancels the Charter:

- 14 days or more before the Charter date: loss of deposit only.
- Within 14 days of the Charter date: 75% of the Charter price is payable.
- Within 7 days of the Charter date: 100% of the Charter price is payable.

4.3 No refunds are available for non-attendance, late arrival, or early termination by the Client or Guests.



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5. Cancellation or Modification by the Company

5.1 The Company reserves the right to cancel or modify the Charter due to circumstances beyond its control, including but not limited to:

- Adverse weather or sea conditions
- Mechanical failure
- Safety concerns
- Force majeure events (including war, civil unrest, or public health emergencies)

5.2 Where the Charter is cancelled by the Company before departure, the Client will receive a full refund of monies paid or, where agreed, the option to reschedule.

5.3 Where the Charter proceeds but is modified, delayed, or curtailed for safety or operational reasons, no refund shall be due. This includes circumstances where weather conditions are safe to operate but unsuitable for the Client's expectations.

6. Weather, Tides & Itinerary

6.1 Sailing itineraries, departure times, and duration are not guaranteed and may be varied at the discretion of the skipper due to weather, tide, traffic, or safety considerations.

6.2 The skipper's decision regarding safety and operation of the Vessel is final.

7. Guests & Capacity

7.1 The Charter price applies to the exclusive use of the Vessel for up to 8 Guests.

7.2 No reduction in price is available for fewer Guests attending.



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8. Conduct, Safety & Authority

8.1 All Clients and Guests must comply with instructions given by the skipper or Crew at all times.

8.2 The Company expects a standard of behaviour that is socially and legally acceptable. Any Guest behaving in a dangerous, abusive, or discriminatory manner may be required to disembark without refund.

8.3 Guests who are unable to swim may be required to wear a lifejacket while onboard.

9. Alcohol & Licensing

9.1 The Company operates under an alcohol licence.

9.2 Alcohol will be served responsibly, and the skipper may refuse or limit service where safety, weather, or conduct requires.

10. Liability & Insurance

10.1 The Company maintains appropriate insurance cover for its operations. Details are available on request.

10.2 The Company accepts no liability for loss of or damage to personal property brought onboard, unless caused by proven negligence of the Company or its Crew.

10.3 The Client is responsible for any damage to the Vessel or equipment caused by the negligent or wilful acts of the Client or Guests.

11. Indemnity



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The Client agrees to indemnify and hold harmless the Company, its directors, employees, and agents against all claims, losses, or expenses arising from the actions of the Client or Guests, except where caused by the Company's negligence.

12. Third Party Rights

Nothing in these Terms creates any rights in favour of any person under the Contracts (Rights of Third Parties) Act 1999.

13. Governing Law

These Terms and Conditions shall be governed by and construed in accordance with English law, and the courts of England and Wales shall have exclusive jurisdiction.

14. Acceptance

By completing a booking and making payment, the Client confirms acceptance of these Terms and Conditions on behalf of themselves and all Guests.

Big Cat Boat Charters Ltd

Thank you for your custom!

**Rachel Toms
Director Big Cat Boat Charters Ltd**

Rachel Toms.